

Downloading to the **kindle**

Before you begin:

- Please sign up for an Amazon account and have your account login info handy
- Register your Kindle or Kindle app with your Amazon account

In order to get Kindle books from the library on your Kindle Touch or Kindle Keyboard you will first need to use a computer or tablet to deliver them to your Amazon account.

1. Go to library.loudoun.gov on a computer or tablet.
2. Under the “Ebooks & More” tab select “eBooks & eAudiobooks”
3. Click on the link listed on the right of the page, that says OverDrive.
4. When a pop up box opens, choose [Click Here for OverDrive eBooks and eAudiobooks](#)
5. Select your book by hovering over the image of the cover and then click on the blue “Borrow” button.
6. After clicking on the Borrow button you will be prompted to enter your library barcode number to sign into your account -- where you will see your personal bookshelf, with a picture of the cover of the book and 2 blue buttons.
7. You want to select the download button. Choose the Kindle format option and select “Confirm and Download”
8. You will be directed to the Amazon website.
9. You will be directed to the Amazon website.
10. Sign into your Amazon account and choose your kindle from the drop down menu then click on **Get library book**.
11. Amazon will prompt you to select the Kindle device you want to have the book sent to/read on.
12. If the book does not download automatically then go to **menu** and choose **Sync & Check for Items**.



FAQs and Troubleshooting the Kindle

Q. Can I renew books?

A. First, YES you can renew a title! The option to renew a title becomes available three days before the title is set to expire and appears next to the title on your **Bookshelf** under your library **Account**. You can only use the renew feature once for each title you've borrowed. For detailed step by step instructions, see the Overdrive website at: <http://help.overdrive.com/customer/portal/articles/1481523-how-to-renew-digital-titles>

Q. How do I return books early?

A. You can return and remove books from your Kindle by going to your Amazon Account and logging in. Once you are logged in, head to the “My Account” and go down to the “Manage Devices and Content”. When you select this, you will be shown a list of your amazon items. Go to the far left, and select the second check box. You will be given the option to return the item to the library.

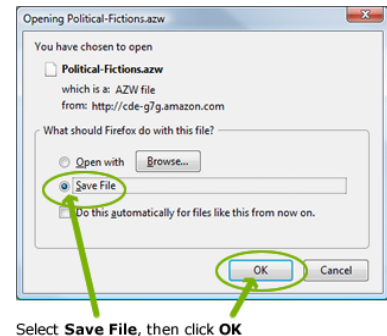
Q. What happens when the check out period ends?

A. When the 2 week check out period ends the book will automatically return to the library – and the picture of cover of the book will disappear from your Library account’s Bookshelf. However, if you have been reading on a device, the cover of the book will still appear on your device, and will need to be deleted. It will also be listed as “Borrow Expired” in your Amazon account. You will have to delete it from both your device and your amazon account.

Q. I don’t have wireless Internet available right now. Is there a way I can get library books on my Kindle?

A. Yes! All branches of Loudoun County Public Library have free wireless Internet access. However, if you can’t make a trip to the library you can use a computer or laptop to manually download the book and then transfer it to the Kindle via USB. To transfer via USB from your computer :

- Follow steps number 1—9 on the opposite side of this page. Stop after step #9.
- Connect your Kindle to your computer with the cable (remove the AC adapter from the power cord to reveal the USB connector). Your Kindle will appear as a removable mass storage device.
- Choose the option to save the file in the **Documents** folder of your Kindle.
- Disconnect your Kindle. The book will appear on the home Screen



Q. Can I track my progress and read across multiple devices?

A. YES! To sync your progress and bookmarks using your OverDrive account, you'll need to use the OverDrive app (3.0 or later) for Android, Chromebook, iOS (iPhone/iPad/iPod touch), or Windows 8/RT.

The titles you'd like to sync must also be downloaded on each device. And, you will need to use or create an OverDrive account to utilize this feature.

1. Sign into your [OverDrive account](#).
2. Download the titles you want to synch using the OverDrive app.

When you read, watch, or listen to a title and have an active internet connection, your progress and bookmarks will automatically sync when you open or close it. So, that way, if you read something on your phone during the day, you can pick up right where you left off on your tablet later.

When opening a title that you've been enjoying on another device, follow the prompts in the OverDrive app to move forward (or backward) to your last synced place.

[OverDrive Read eBooks](#) are synchronized with your library account, so you'll see your current reading progress, as well as all of your bookmarks, highlights, and notes, whenever you open an OverDrive Read eBook on any device with an active internet connection.

Q. I can’t find my problem here, where can I find more information or help?

A. If you find yourself stumped, please call your local branch or stop by and visit with one of the Reference Librarians or Staff who will be happy to try to assist you. Or, you can visit Overdrive’s help webpage:

<http://help.overdrive.com/customer/portal/topics/632810-digital-library-website/articles>